



# LABORATORIO CITTA' DI JESI

Analisi Cliniche  
e Microbiologiche

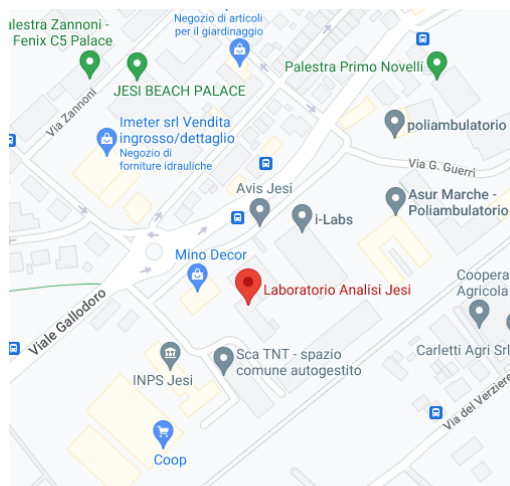
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[www.laboratorioanalisijesi.com](http://www.laboratorioanalisijesi.com)

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**SERVICE CARD**

# LOCATION


















The location of the laboratory Città di Jesi is on Gallodoro 66 ter/A road, 60035 (zip code) Jesi (AN)

Telephone number: 0731 59106 – 0731 57155



E-mail: [segreteria@laboratorioanalisijesi.co](mailto:segreteria@laboratorioanalisijesi.co) [amministrazione@laboratorioanalisijesi.com](mailto:amministrazione@laboratorioanalisijesi.com)

## SERVICES

Dr. Elisabetta Moriconi, a biologist specialized in clinical chemical and microbiological analysis, takes care of the Health Management and the regulation of the various sectors:

-  HEMATOLOGY
-  COAGULATION
-  CLINICAL CHEMISTRY
-  IMMUNOLOGY
-  SERUM IMMUNOLOGY
-  VIROLOGY
-  PARASITOLOGY/MICROBIOLOGY/BACTERIOLOGY
-  TOXICOLOGY
-  FERTILITY
-  BREATH TEST
-  OCCUPATIONAL MEDICINE
-  CYTOTEST FOR INTOLERANCES, FOOD AND CHEMICAL SUBSTANCES
-  PAP TEST / THIN PREP
-  COVID TEST
-  FETAL GENETIC HISTORY TEST



For tests that cannot be performed directly at our office, we make use of the collaboration of service laboratories, such as:

-  DOCTOR FIORONI S.R.L. ANALYSIS LABORATORY ([www.fioroni.it](http://www.fioroni.it))
-  AMES GROUP LABORATORY ([www.centroames.it](http://www.centroames.it))



## Secretariat

The secretarial staff is available for information regarding the methods of access to the structure, the investigations carried out, the cost of the tests, times and methods for collecting the reports.

Our office is open to the public from Monday to Friday with the following timetable:

-  from 7.30 am to 10.00 am for blood sampling and delivery of samples
-  from 10.00 am to 12.30 am for report withdrawal

On Saturday the structure makes use of the following timetable:

-  from 7.30 am to 10.00 am for blood sampling and delivery of samples
-  from 10.00 am to 11.00 am for report withdrawal

On Mondays and Wednesdays, the Laboratory will remain open to the public for the collection of reports only, from 4.00 pm to 5.30 pm.

## **ACCEPTANCE**

To carry out analysis under the agreement with the National Health Service, the patient must present himself with a suitable referral containing:

- Name, surname, age, fiscal code and possible specification of the exemption code which gives the right to the free service
- specification of the services required according to the limit for referral (8 exams for each prescription)
- stamp, doctor's signature and date of prescription
- the service is also provided for all the patients who come to our facility privately

When data is entered into the computer, the operating system will automatically create an identification numeric barcode which will be applied to the patient's test tubes, before the patient enters the sampling room, where he is expected by the operator who will carry out the sampling.

This computerized system allows the recognition and traceability of the sample, thus facilitating the working process, guaranteeing the transfer of all data and maximum confidentiality for the patient.

## **COSTS AND PAYMENT METHODS**

The consideration for the services is collected upon acceptance by cash, credit cards or debit cards with issue of the invoice.

## **BLOOD SAMPLING**

The patient who goes to our facility for blood sampling must present fasting.

Before each sampling, the patient will be asked if he prefers to sit on the appropriate sampling chair or if he needs to lie down on a bed to avoid discomfort.

Each sampler will have all the appropriate equipment to best perform each test; if the patient has to carry out more than one sample for the monitoring of analyzes that require it, he will be equipped with a cannula needle to facilitate everything.

At the end of the sampling, after applying an adhesive plaster, the operator will have to ascertain that the patient does not incur any discomfort so as to be able to leave the facility in good health.

## REPORTS

Medical reports can be collected:

- from 10.00 am to 12.30 am from Monday to Friday
- from 4.00 pm to 5.00 pm on Mondays and Wednesdays
- from 10.00 am to 11.00 am on Saturday

Exclusively by the person who performed the service or by a person with a proxy issued by the laboratory pursuant to articles 13 and 23 of Legislative Decree 196/2003.

The results of the diagnostic tests can normally be collected within two/three working days; different times are communicated to the patient at the time of acceptance.

In any case, the patient will be issued a document showing the date and time of collection.

For reasons of clear necessity, the laboratory is able to activate emergency procedures and therefore release the result of the report on the same day.

## RIGHTS AND DUTIES OF THE USER

Users have the right to:

- ✚ be welcomed and treated respectfully and with kindness, with competence and attention, with respect for human dignity.
- ✚ be protected in their privacy
- ✚ obtain from the laboratory information relating to the services provided, the methods of execution, the methods of access and the competence of doctors and staff.
- ✚ be able to immediately identify their interlocutors using the appropriate identification tag.
- ✚ submit reports and/or complaints using the appropriate forms or by requesting an interview with the Head of the Structure.

Users have a duty to:

- ✚ respect the rules in force within the structure
- ✚ respect the opening hours and provision of the services of the structure
- ✚ do not invade the privacy of waiting patients
- ✚ respect the times necessary for the secretariat to be able to carry out all the acceptance methods
- ✚ collect the exams only by means of a specific collection sheet issued by the secretariat at the time of acceptance
- ✚ do not collect other people's exams without the appropriate authorization signed by the patient.

## **PRIVACY RIGHTS**

Pursuant to article 13 of Law 196/2003 "anyone has the right to the protection of personal data concerning him" therefore the data released to the structure will be archived according to the appropriate procedures active by the regulations in force.

The personal data suitable for detecting the patient's state of health will be notified by means of a sealed envelope.

During admission, in order to best protect the privacy of each patient, signs positioned in such a way as not to invade other people's space must be respected.

## **QUALITY CONTROL**

The accuracy and precision of the exams is monitored with appropriate external quality controls. The laboratory participates in an external quality control "Bio Group QS VEQ" in clinical, immunological, coagulative, hematological and microbiological chemistry.

This data will then be sent and processed by the supplier company and then sent back to our laboratory. The results obtained will then give precise indications on the state of accuracy, precision and reliability of the work carried out within the laboratory itself and consequently on the quality of the reports provided to users. Furthermore, periodic maintenance and verification of the equipment used is performed.